Dameion E. Dorsner

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Professional Summary

Technology leader with 25+ years transforming legacy systems into modern platforms across financial services, media, and enterprise sectors. Began career as Senior Consultant at Computer Sciences Corporation and Solution Builders, modernizing enterprise systems for insurance and corporate learning clients. Spent two decades leading internal platform transformations at Fortune 500 companies (Capital One, Warner Media), delivering solutions serving millions of users. Expert in legacy application modernization, platform enablement, and data transformation with proven ability to influence cross-functional stakeholders and translate complex technical challenges into clear business strategies. Two U.S. patents in data security architecture.

Recent Leadership Experience

Technology Consulting | 2024 – Present

Providing technology consulting and implementation services, focusing on platform migration, security architecture, and application modernization:

- Facilitated legacy application migration to Salesforce-based solution for Southern Regional Education Board
- Advised on secure streaming platform architecture during infrastructure migration for The Atlanta Opera Film Studio
- Consulted on mobile application development and deployment strategy for special-needs dance nonprofit

Capital One | Senior Manager, Software Engineering | 2022 – 2024

Card Tech - Customer Servicing & Strategy

Led team of 5 engineers plus matrixed project resources managing call search and assessment platform supporting 13,000+ customer service agents across multiple Capital One lines of business.

Platform Modernization & Infrastructure:

- Directed cloud infrastructure optimization, migrating persistence layer from Elasticsearch to AWS OpenSearch with zero downtime across 5 million customer contact records
- Modernized system architecture implementing BFF (Backend for Frontend) pattern, reducing redundant services by ~40% and improving performance while lowering maintenance overhead
- Architected hybrid cloud solution utilizing Java/Spring Boot services on AWS Fargate for complex operations and Node.js Lambda functions for lightweight serverless processing

Cross-Functional Leadership & Stakeholder Management:

- Partnered with business stakeholders and product owners across multiple lines of business to gather requirements, establish strategic priorities, and deliver mission-critical customer servicing solutions
- Delivered comprehensive monthly reporting to senior management covering incident management metrics, SLA adherence, development allocation analysis, and cost optimization
- Participated in bi-weekly Architecture Board reviews to ensure alignment with organizational standards and cross-system dependencies

Warner Media (Turner Broadcasting) | Senior Technical Manager | 2013 – 2021

General Technology Organization, Media Enablement

Led team of 6 architects and developers creating Warner Media's fourth-generation internal user management platform (Dalton), standardizing authentication and authorization across multiple major brands and repatriating external solutions to unified internal system.

Legacy System Consolidation & Platform Strategy:

- Architected platform consolidation strategy that brought CNN, PGA America, Adult Swim, NBA Digital, eLeague, Cartoon Network, and other brands back from disparate external vendor solutions to unified internal platform
- Convinced multiple business units to migrate from external systems by demonstrating cost savings, streamlined technology footprint, and enhanced data lake capabilities across brands
- Delivered scalable Java/Spring Boot microservices with Jersey REST APIs supporting millions of concurrent users across Warner Media properties

Enterprise Integration & Revenue Enablement:

- Integrated entitlement services with major digital storefronts (Stripe, Vindicia, Google Play, Apple Store, Amazon, Roku) to secure revenue-generating streaming transactions for live and VOD content
- Managed vendor relationships including SLA/SOW negotiations with Vindicia, technical integration with Stripe, and app publishing coordination with Apple
- Verified subscription entitlements across external providers including Adobe Pass and TV Everywhere, ensuring seamless user access

Cloud Architecture & Governance:

- Architected flexible "buffet-style" infrastructure using Terraform and Kubernetes, enabling brands to select customized microservices configurations tailored to specific operational needs
- Served on Cloud Architecture Review Board (CARB), reviewing all new development projects to ensure technology alignment, cost accountability, and adherence to organizational standards
- Established change management framework in ServiceNow for software releases, improving visibility and coordination across organization

Data Strategy & Compliance:

- Partnered with Turner's Data Lake team to deliver user analytics and operational KPIs, enabling data-driven decision making across brands
- Facilitated adherence to regulatory requirements including CPRA and COPPA compliance frameworks

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Technical Leadership

Liaison Technologies (nuBridges) | Lead Software Architect | 2007 – 2013

Directed global teams including offshore development team of 6 delivering PCI-DSS–compliant retail security solutions for enterprise clients.

- Architected Token Manager for real-time credit card tokenization maintaining downstream system transparency
- Designed Oasis-compliant Key Manager for encryption key lifecycle management
- Led development of Java/Stripes-based security suite adopted by major retail organizations
- Contributed to two U.S. patents in data security innovation (Patents 8806204, 8812844)

Delta Air Lines | Senior Software Engineer | 2004 – 2007

Site Reliability and Web Service Governance

Modernized customer-facing systems implementing Java/SOAP web services, improving reliability and integration with legacy mainframe systems.

- Converted legacy Delta-matic mainframe interactions to modern web services architecture
- Enhanced SkyMiles redemption system enabling partial payment options and seat upgrade functionality
- Consolidated obsolete cron-triggered processes to centralized Quartz Scheduler, improving operational visibility and reliability
- Extended Quartz Scheduler open-source functionality to support MIME multipart email attachments, contributing enhancement back to community

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Consulting Foundation

Solution Builders | Senior Consultant | 2001 – 2003

Client: Convergent Media Systems (Corporate Learning & Distance Learning)

- Developed integrated corporate portal combining satellite broadcast learning with Learning Management System
- Delivered seamless integration with internal systems including HR and expense reporting
- Managed client relationships and requirements gathering throughout project lifecycle

Computer Sciences Corporation | Senior Consultant | 1998 – 2001

Client: USAA Insurance (Austin, TX)

- Led legacy system modernization transforming insurance rating engine from IBM mainframe (DB2) to Java/EJB architecture
- Maintained critical data connections to existing mainframe systems during transformation
- Developed customizable Java Swing user interfaces allowing clients to tailor system appearance and functionality
- Utilized CORBA for mainframe interfaces and JDBC for database connectivity

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Education & Certifications

Bachelor of Arts - Management Information Systems, Georgia Southern University

Certifications:

- Microsoft Certified Professional
- Certified Scrum Master (2010)

Patents:

- U.S. Patent 8806204: Systems and methods for maintaining data security across multiple active domains
- U.S. Patent 8812844: Luhn validation and data security across multiple active domains

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Core Competencies

Leadership & Strategy: People leadership & mentoring, team growth (on-premise, remote, offshore), roadmap planning, cross-functional stakeholder collaboration, vendor relationship management

Legacy Modernization: Application modernization, platform consolidation, data transformation, mainframe-to-modern migrations, cloud migration strategy

Software Engineering: Full SDLC oversight, Java (Spring Boot), Node.js, microservices architecture, REST APIs, system integration

Cloud & Infrastructure: AWS (Fargate/ECS/Lambda, OpenSearch), Terraform, Kubernetes, high-availability mission-critical systems

Data & Security: PCI-DSS compliance, data security architecture, entitlement & subscription management, regulatory compliance (CPRA, COPPA)

Business Acumen: Cost optimization, cross-functional influence, requirements gathering, executive communication, change management